

IS IT A PACKAGE?



YOUR TRAVEL AND LEISURE LAW TEAM
 COMMERCIAL | CORPORATE | REGULATORY | LITIGATION | EMPLOYMENT



THE TRAVELLER HAS PURCHASED A PACKAGE HOLIDAY

WHAT ARE THE TRAVELLER'S RIGHTS?

- PROTECTION IN CASE OF BANKRUPTCY
- LIABILITY FOR PROPER PERFORMANCE OF YOUR CONTRACT
- ASSISTANCE IN THE INSTANCE OF DIFFICULTY
- CHANGES TO / TERMINATION OF THE CONTRACT

IS THE TRIP LONGER THAN 24 HOURS? HAS THE TRAVELLER BOOKED OVERNIGHT ACCOMMODATION?

DID THE TRAVELLER/S BOOK A MINIMUM OF 2 DIFFERENT TRAVEL SERVICES FOR THE HOLIDAY? THIS COULD BE HOTELS, FLIGHTS OR EVEN A CAR RENTAL!

WERE THE SERVICES PURCHASED UNDER ONE CONTRACT? OR WERE THE SERVICES LABELLED A 'PACKAGE'? OR IS THERE A 'TOTAL' PRICE? OR DID THE TRAVELLER CHOOSE FROM A SELECTION OF TRAVEL SERVICES AT THE CONCLUSION OF A CONTRACT? (LIKE A GIFT BOX)

DID THE TRAVELLER SELECT THE TRAVEL SERVICES AT THE SAME TIME?

DID THE TRAVELLER BUY THE SERVICES AT ONE POINT OF SALE? (FOR EXAMPLE; A WEBSITE)

AFTER BOOKING ONE TRAVEL SERVICE, DID A TRADER FACILITATE THE PURCHASE OF A SECOND SERVICE FROM ANOTHER TRADER IN A TARGETED MANNER? (AN EXAMPLE WOULD BE A WEBSITE LINK)

DID THE POINT OF SALE FACILITATE SEPERATE PURCHASES OF TRAVEL SERVICES DURING A SINGLE CONTACT?

A LINKED TRAVEL ARRANGEMENT HAS BEEN PURCHASED

WHAT ARE THE TRAVELLER'S RIGHTS?

LIMITED PROTECTION IN CASE OF BANKRUPTCY

DID THE TRAVELLER BUY A SECOND TRAVEL SERVICE WITHIN 24 HOURS OF MAKING THE FIRST BOOKING?

DID THE FIRST TRADER TRANSFER TRAVELLER DATA, SUCH AS THEIR E-MAIL ADDRESS, OR PAYMENT DETAILS TO THE OTHER TRADER FOR THE SECOND CONTRACT?

NO PACKAGE HOLIDAY OR LINKED TRAVEL ARRANGEMENT HAS BEEN PURCHASED.

PLEASE NOTE: THIS DOES NOT CONSTITUTE LEGAL ADVICE. IF UNSURE, CONTACT TRAVLAW: 0113 258 0033 OR VISIT THE TRAVLAW WEBSITE: WWW.TRAVLAW.CO.UK

NO PACKAGE

NO LINKED TRAVEL ARRANGEMENT

WHAT ARE THE TRAVELLER'S RIGHTS?

STANDARD CONSUMER RIGHTS

